

S E R V I C E N O T E

SUPERSEDES: NONE

4291B RF Impedance Material Analyzer

Serial Numbers: JP1KE00101 / JP1KE00139

To fix sample program error for high temp. option 013 and 014

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
04291-65016	Firmware Installation Kit Rev 1.02	1

Situation:

4291B Option 013 and 014 includes sample program. During running the sample program, "CAUTION: INSUFFICIENT MEMORY" and/or " UNDEFINED EXXEPTION: SYSTEM HALT VCTR:2 PC: 0016AA7C SR:0000 FMT:12 " is displayed on the 4291B LCD. This error occurs for 4291B rev 1.00 only.

Solution / Action:

Using the firmware installation kit, update the firmware. Installation procedure is described on the manual in the kit.

DATE: August 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: AY	ENTITY: 3355	AGILENT RESPONSIBLE UNTIL: August 2000	
		ADDITIONAL INFORMATION:	